

BornAgain - Configuration #2284

Installer: Windows: python error when trying to plot.

14 Jan 2019 16:19 - juan

Status:	Backlog	Start date:	14 Jan 2019
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Description			
<p>After installing BornAgain-1.14.0 in Windows and running one of the reflectometry examples,</p> <p>C:\BornAgain-1.14.0\Examples\python\simulation\ex06_Reflectometry\BasicSpecularSimulation.py,</p> <p>the following error message is thrown:</p> <pre>This application failed to start because it could not find or load the Qt platform plugin "windows" in "".</pre> <p>Available platform plugins are: minimal, offscreen, windows.</p> <p>Reinstalling the application may fix this problem.</p> <p>The problem is solved (if this can be called a solution) by adding the following environment variable:</p> <pre>QT_QPA_PLATFORM_PLUGIN_PATH=%QTDIR%\plugins\platforms\</pre> <p>-----</p> <p>More info on the system in which it was tested:</p> <ul style="list-style-type: none">-Windows 10-BornAgain-1.14.0 for python 3.6-Python 3.6 - Anaconda <pre>Python 3.6.4 Anaconda, Inc. (default, Jan 16 2018, 10:22:32) [MSC v.1900 64 bit (AMD64)] on win32 Type "help", "copyright", "credits" or "license" for more information. >>> import sys >>> sys.path [', 'C:\\BornAgain-1.14.0\\python', 'C:\\Anaconda3\\python36.zip', 'C:\\Anaconda3\\DLLs', 'C:\\Anaconda3\\lib', 'C:\\Anaconda3', 'C:\\Anaconda3\\lib\\site-packages', 'C:\\Anaconda3\\lib\\site-packages\\win32', 'C:\\Anaconda3\\lib\\site-packages\\win32\\lib', 'C:\\Anaconda3\\lib\\site-packages\\Pythonwin']</pre>			

History

#1 - 14 Jan 2019 16:21 - juan

Specifically, the problem is found in line 60 of the aforementioned example:

```
ba.plot_simulation_result(results)
```

#2 - 18 Sep 2020 18:23 - wuttke

- Subject changed from *Windows: python error when trying to plot.* to *Installer: Windows: python error when trying to plot.*
- Status changed from *New* to *Backlog*

#3 - 19 Sep 2020 10:35 - wuttke

- Tracker changed from *Support* to *Configuration*